



Knoxville Utilities Board

4505 Middlebrook Pike  
 Knoxville, TN 37921  
 Phone: (865) 524-2911  
 Website: www.kub.org

**NATURAL GAS DISTRIBUTION SYSTEM**

Number of Customers .....	98,225
Service Area .....	282 square miles
Service Mains .....	2,295 miles
Peak Day Demand (dth) .....	133,367 (01/14)
Peak Demand Capacity (dth) .....	157,381
Total Purchased Gas (dth) .....	11,974,509

**ELECTRIC DISTRIBUTION SYSTEM**

Number of Customers .....	198,356
Service Area .....	688 square miles
Service Lines .....	5,265 miles
Substations .....	59
Purchased Power (MWH) .....	5,625,144
Peak Day Capacity (kWh) .....	1,308,377 (01/09)
Peak Demand Capacity (kVA) .....	2,600,000

**WATER DISTRIBUTION SYSTEM**

Number of Customers .....	78,265
Service Area .....	188 square miles
Treatment Plants .....	1
Booster Pump Stations .....	28
Storage Facilities .....	28
Service Mains .....	1,407 miles
Rated Capacity (mg) .....	37.5
Reservoir Capacity (mg) .....	33.5
Treated Water .....	12.1 billion gallons
Average Flow (MGD) .....	33.2

**WASTEWATER COLLECTION SYSTEM**

Number of Customers .....	69,528
Service Area .....	242 square miles
Treatment Plants .....	4
Lift Stations .....	68
Service Mains .....	1,324 miles
Rated Capacity .....	66 mg
Treated Water .....	15.9 billion gallons
Average Flow (MGD) .....	43.64



**EMERGENCY CONTACT:**  
**1-865-524-2911**

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:  
 Natural Gas 1971 115

TENNESSEE  
COUNTIES OF OPERATION:

Anderson	Knox
Blount	Loudon
Grainger	Sevier
Jefferson	Union

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

